

Frequently Asked Questions

SHOULD WE APPLY? CAN WE APPLY?

- **How do we know if our organization is a good fit?**

Due to the high interest in funding, the trustees are currently unable to have one-on-one conversations with all interested parties. The foundation's administrator can help with technical questions about the application process but is unable to provide guidance on the fit of the grantee or the structure of the request. If, after reviewing the guidelines, you believe your organization is a good fit, then go ahead and submit an application. If you are unsure which project is the best one, the trustees offer the suggestion: “Apply for the one with the greatest need.”

- **Should I send a Letter of Intent or seek preliminary approval to apply?**

No. The online application is the appropriate first step in approaching the foundation. If, after reviewing the guidelines, you believe your organization is a good fit, then proceed with the application process.

- **Do you award grants to individuals or foreign charities/agencies/NGO's?**

No. Only organizations actively recognized by the IRS as 501(c)(3) non-profits can be considered.

- **My organization is not a 501(c)(3), however we do hold a similar tax exempt status. Can we apply?**

Only schools, state governments and churches will be allowed to apply without a valid 501(c)(3) status.

STRUCTURE OF APPLICATION

- **Can I speak to someone about how to partner with an initiative?**

Due to the high interest in funding, we are currently unable to have one-on-one conversations with all interested parties. Please review the guidelines and use your best judgment.

- **We have several programs that may be of interest. How do we decide which is the most appropriate?**

The foundation's administrator can help with technical questions about the application process but is unable to provide guidance on the fit of the grantee or the structure of the request. If you are unsure which project is the best one to apply for, the trustees offer the suggestion: "Apply for the one with the greatest need."

- **What are the funding ranges?**

Grants may range from \$2,000 up to \$20,000. In unique circumstances, the foundation does consider a more significant grant for a program having a major impact in one or more of our areas of interest.

- **How much should we request?**

We defer to the expertise of the applicants to educate us on the funding needed for you to run a successful program. Applications are reviewed on a case-by-case basis, focused on outcomes and impact. The request amount must reflect the effectiveness of the proposed program and consider the specific needs and challenges of the communities involved. The foundation does not, generally, fund 100% of a program or organization.

- **Is funding available for multi-year commitments or only single-year commitments?**

The foundation generally will not approve a grant for more than a three-year commitment.

- **Do you have tips or recommendations for formatting our budgets?**

See the Budget Prep Guide link in this section of the FAQs list on the website.

APPLICATION PROCESS

- **How do I submit a new application? /**
- **I have logged into my account, but I cannot find a way to start a new application.**

Whether you are a new or returning applicant, use the Application Link on the website. This will allow you access to the application. Returning applicants would sign in with their existing account information. New applicants will have the chance to create an account by clicking on the "New Applicant?" link under the email box. Please note: this is a separate link from the sign-in page for access to your account, even though the login information is the same.

- **I have forgotten my password. How do I reset it?**

There is a "Forgot Password?" link on the Account Login Page. The login information should have been sent to you from *info@fslc.net* when you created an account.

- **Why won't the system recognize my password even after I reset it?**

It is possible that your organization has another account recognized by our system. If you are unable to confirm this, email us at *rdd@fslc.net* for more assistance.

- **Why am I not receiving any emails after clicking on Forgot Password or after submitting applications?**

If you do not receive an expected email, please be sure to check your spam or junk email folder in your inbox or ask your email administrator about spam filter settings. Any emails from *mail@grantapplication.com* and *info@fslc.net* must not be blocked.

- **How do I view previous applications? / How do I access a saved application to complete it?**

Log in to your account. The login information should have been sent to you from *info@fslc.net* when you created an account.

- **Can I spellcheck the narrative I include on my application?**

Yes. Use the red checkmark icon (where available) to spell check your narrative.

- **Can I copy and paste into an application that I have started?**

Yes. However, be aware that the word count feature may not be entirely accurate when you do this.

- **How do I know my application was received?**

After you submit the application, an email notification is sent stating that the proposal was received. If you do not receive this email please be sure to check your spam or junk email folder in your inbox or ask your email administrator about spam filter settings. Any emails from *mail@grantapplication.com* and *info@fslc.net* must not be blocked.

- **I received an error message and am unable to resolve it.**

Consider trying an alternate web browser. Switching browsers has proven to be an effective solution on a number of occasions. If you still encounter issues, please send an email to *rdd@fslc.net* and we will help you resolve them.

- **How do I notify you if my contact information changes after I submit my online application?**

Please send an email to *rdd@fslc.net* with the updated information.